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In re Application of Gregory L. Trauth et al.  Application Number 09/998941   Filed November 15, 2001   For CUSTOMER COMPLAINT ALERT SYSTEM AND METHOD  Art Unit 3623   Examiner M. Irshadullah  Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner.  The fee for this Notice of Appeal is (37 CFR 1.17(b)) \$ 330.00   Applicant olaims small ently status. See 37 CFR 1.27. Therefore, the fee shown above is reduced by half, and the resulting fee is:  X A check in the amount of the fee is enclosed.  Payment by credit card. Form PTO-2038 is attached.  The Director has already been authorized to charge fees in this application to a Deposit Account. I have enclosed a duplicate copy of this sheet.  X The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 10/0447   I have enclosed a duplicate copy of this sheet.  A patition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed.  I am the applicant /inventor assignee of record of the entire interest.  See 37 CFR 3.71. Statement under 37 CFR 1.34(b)   Russell J. Genet Typed or printed mame   Typed or printed ma	NOTICE OF APPEAL FROM THE EXAMINER TO THE BOARD OF PATENT APPEALS AND INTERFERENCES		Docket Number (Optional) 47128-00011USPT		Polyton
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I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as First Class Mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: March 2, 2004